

Please continue to regulate broadband service. I currently purchase my broadband through an ISP that resells services from the phone company. I choose to pay a premium to buy the same service through this ISP that I could buy directly from the phone company because of the phone company's terrible customer support and my ISP's superior customer support. There is no doubt in my mind that deregulation will eventually mean that I have to buy my broadband from the phone company and I will never again deal with a vendor that actually cares if I do business with them or not.